

## Network Camera Firmware Version: V5.5.99

### Release Note

(2021-05-25)

<b>Firmware Basic Information</b>	Firmware Version: V5.5.99 build210421
---------------------------------------	---------------------------------------

**1x23G0/1, 2x21G0/1, 2Dx1G0, 6425G0, 2x27G3E, 3823G0, 2x23G0, 3x21G0**

### Camera V5.5.99 Features

#### 1. Improved Features

- Fixed the issue that the frame rate drops and the live preview freezes after the video type is setted to Video&Audio and the device runs for more than 49 days.

### Customer Impact and Recommended Action

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action. For any questions and request for this firmware, please contact our local technical support team.

#### Remarks:

- Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
- Product design and specifications are subject to change without prior notice.
- The Hikvision firmware may contain errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.
- Hikvision is not liable for any typing or printing errors.

<b>Supported Product List (1x23G0, 1x23G1, 2x21G0, 2x21G1, 2Dx1G0, 6425G0, 2x27G3E, 2x21G1-IDW, 3823G0, 2x23G0-IW2, 3xx1G0 Series)</b>	
<b>Product Category</b>	<b>Model Number</b>
Mini Camera	DS-2CD2D11G0(/M)-D/NF
Mini Camera	DS-2CD2D21G0(/M)-D/NF
Fixed Bullet Camera	DS-2CD2T21G0-I(S)
Fixed Turret Camera	DS-2CD2321G0-I/NF
Fixed Dome Camera	DS-2CD2121G0-I(W)(S)/2AX
VF Bullet Camera	DS-2CD2621G0-I(Z)(S)
VF Dome Camera	DS-2CD2721G0-I(Z)(S)
Box Camera	DS-2CD2821G0
Fixed Bullet Camera	DS-2CD2021G1-I(D)W(D)
Fixed Bullet Camera	DS-2CD2021G1-IDW1
Fixed Bullet Camera	DS-2CD2021G1-IDW1(D)
Fixed Bullet Camera	DS-2CD2021G1-IDW2
Fixed Dome Camera	DS-2CD2121G0-IW(S)(D)
Fixed Dome Camera	DS-2CD2121G1-IDW1
Fixed Dome Camera	DS-2CD2121G1-IDW2
ColorVu Turret camera	DS-2CD2327G3E-L
ColorVu Bullet camera	DS-2CD2027G1-L
ColorVu Bullet Camera	DS-2CD2T27G3E-L
Box Camera	DS-2CD3823G0
Covert Camera	DS-2CD6425G0-C1
Fixed Bullet Camera	DS-2CD1023G0-I
Fixed Dome Camera	DS-2CD1123G0-I
Fixed Turret Camera	DS-2CD1323G0-I

VF Bullet Camera	DS-2CD1623G0-I(Z) (2.8-12mm)
VF Bullet Camera	DS-2CD1623G1-I(Z)(S)(2.7-8mm)
VF Dome Camera	DS-2CD1723G0-I(Z) (2.8-12mm)
VF Dome Camera	DS-2CD1723G1-I(Z)(S)(2.7-8mm)
VF Turret Camera	DS-2CD1H23G0-IZ
Fixed Bullet Camera	DS-2CD2023G0-IW2
Fixed Dome Camera	DS-2CD2123G0-IW2
Fixed Bullet Camera	DS-2CD3021G0-I
Fixed Dome Camera	DS-2CD3121G0-I
VF Bullet Camera	DS-2CD3621G0-IZ
VF Dome Camera	DS-2CD3721G0-IZ
HiLook Series	IPC-B120H
HiLook Series	IPC-D120H
HiLook Series	IPC-T220H
HiLook Series	IPC-B620H-V/Z
HiLook Series	IPC-B621H-V(Z)
HiLook Series	IPC-D620H-V/Z
HiLook Series	IPC-D720H-V(Z)
HiLook Series	IPC-T621H-Z

*Note: Models in red font are newly released models.*